

Rioned.

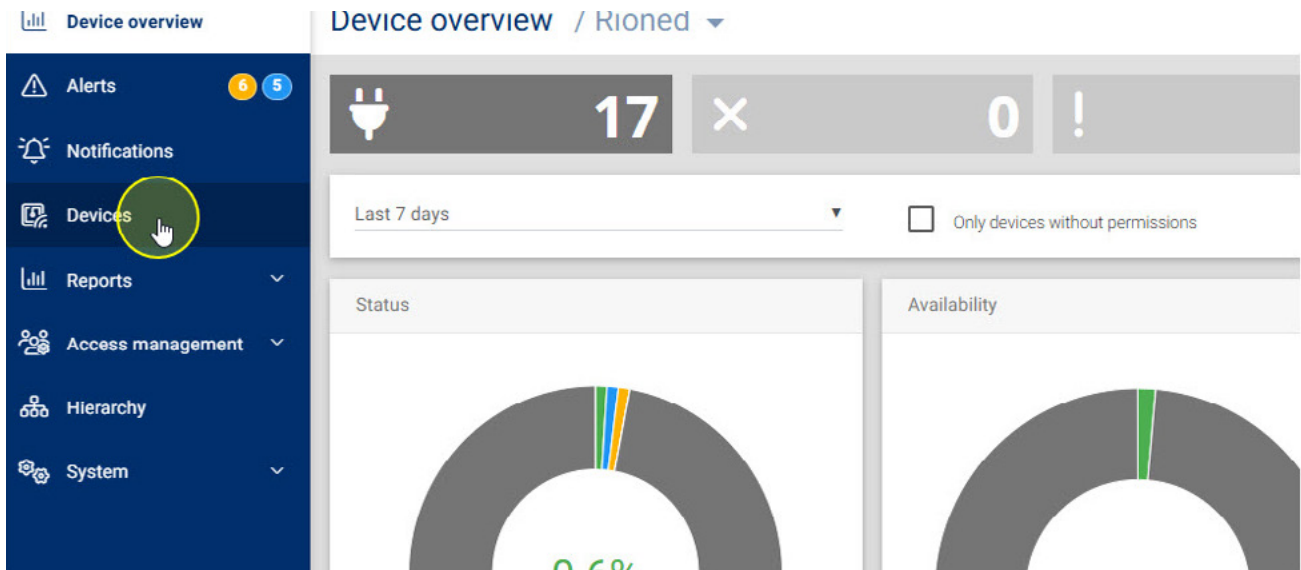


RioConnect.

Machine Status

RioConnect - Finding a Specific Machine

1 From the Device Overview dashboard, locate your fleet list.



2 Right-click on the specific machine you want to inspect.

| Status since | Customer | Node | Name | Type name | Error |
|---------------------|-----------|-----------------|-------------------------------------|---------------|-------|
| 17-04-2026 11:49:00 | Rioned | Rioned | Rioned - MJ XL9HP810940009999 | eControlTouch | 0 |
| 25-03-2026 14:58:00 | Rioned | Storage devices | T8165-01 05 B - 2025-07-04 14:06:17 | eControlTouch | 0 |
| 25-03-2026 10:21:00 | Rioned | Storage devices | T8165-01 05 B - 2025-07-04 14:11:25 | eControlTouch | 0 |
| 19-03-2026 11:33:00 | Rioned UK | Rioned UK | Rioned UK - CJ 25502025672 | eControlTouch | 0 |
| 07-01-2026 08:06:00 | Rioned UK | Rioned UK | Rioned UK - CJ 25502025669 | eControlTouch | 0 |

3 Select Status from the pop-up menu.

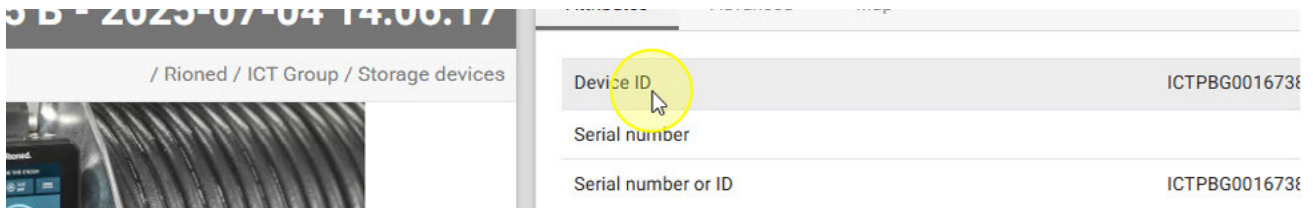
| | | | | | |
|---------------------|-----------|-----------------|-------------------------------------|---------------|---|
| 17-04-2026 11:49:00 | Rioned | Rioned | Rioned - MJ XL9HP810940009999 | eControlTouch | 0 |
| 25-03-2026 14:58:00 | Rioned | Storage devices | T8165-01 05 B - 2025-07-04 14:06:17 | eControlTouch | 0 |
| 25-03-2026 10:21:00 | Rioned | Storage devices | T8165-01 05 B - 2025-07-04 14:11:25 | eControlTouch | 0 |
| 19-03-2026 11:33:00 | Rioned UK | Rioned UK | Rioned UK - CJ 25502025672 | eControlTouch | 0 |

A context menu is open over the second row, with 'Status' selected. Other options include 'Telemetry' and 'Support'.

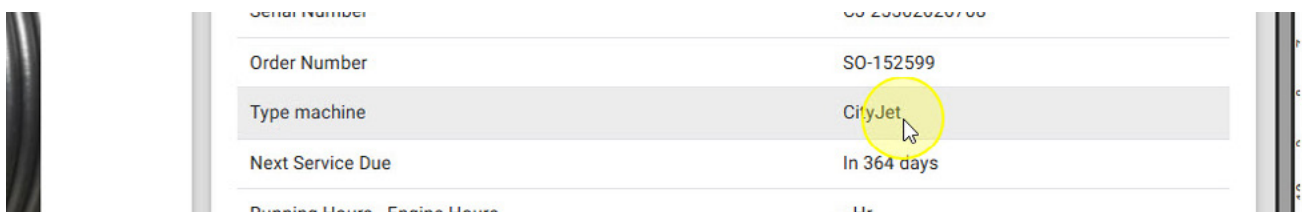
RioConnect - Machine Attributes

Once the Status page opens, the Attributes tab provides a high-level overview of the machine's identity and usage:

- 4 **Identification:** View the Device ID, Serial Number, and Order Number.



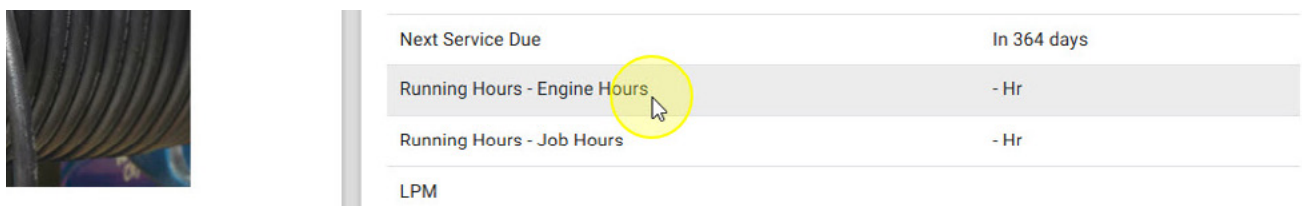
- 5 **Machine Type:** Identifies the specific model (e.g., CityJet).



- 6 **Maintenance Tracking:** See exactly when the Next Service Due date is scheduled.



- 7 **Usage Metrics:** Monitor the Running Hours for both the engine and the specific job hours.



RioConnect - Alert History

Below the machine's photo, you will find the Alerts and History tabs. This section provides a chronological log of all alerts the machine has triggered.

- 8 You can see the Status (Open or Closed), the Reason (e.g., Emergency Stop, Temperature Too High), and the Total Duration of the event.

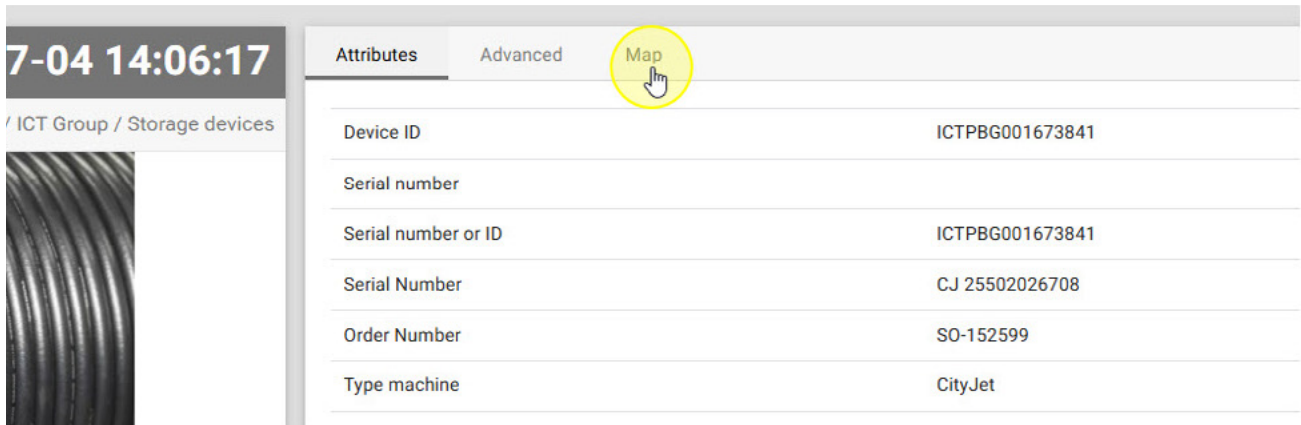
The screenshot displays the 'Alerts' tab in the RioConnect interface. At the top, there is a machine photo and a list of alerts. The 'Alerts' tab is selected, and a search bar is visible. Below the search bar, a table of alerts is shown. The first alert is highlighted, and a context menu is open over it, showing options: 'Details', 'Close alert', and 'Create/Edit Alert Definition'.

| Status | Created at | Resolved at | Subsystem | Reason | Closed |
|--------|---------------------|-------------|---------------|-----------------|--------|
| Open | 25-03-2026 12:01:09 | | EControlTouch | Water level low | |

RioConnect - Using the Status Map

Click the Map tab within the machine status view for real-time location data:

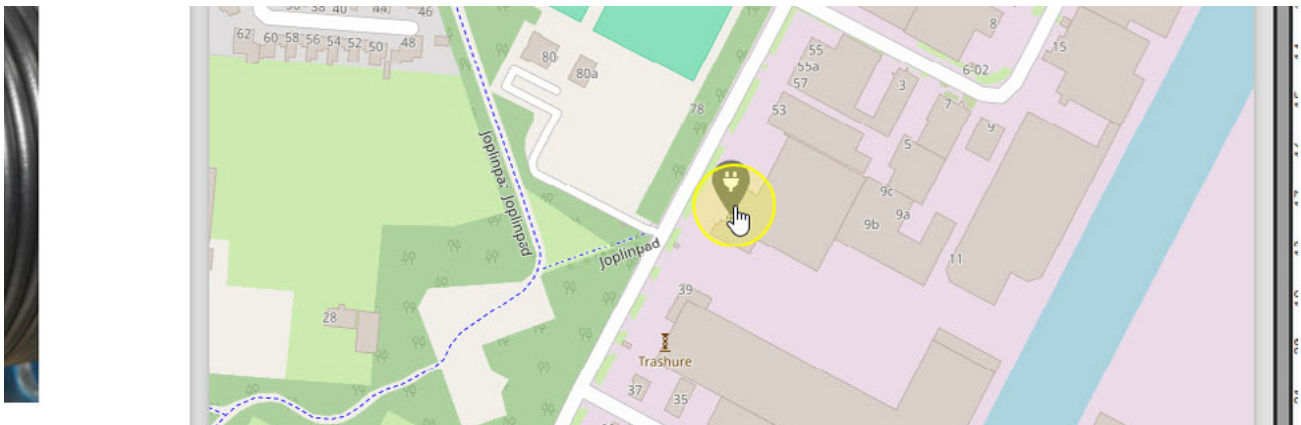
- 9 **Active Status:** When the machine is up and running, the map will show its exact geographical location.



The screenshot shows a web interface for a machine. On the left, there is a sidebar with a timestamp '7-04 14:06:17' and a category 'ICT Group / Storage devices' with a corresponding image of a cable. The main area has three tabs: 'Attributes', 'Advanced', and 'Map'. The 'Map' tab is highlighted with a yellow circle and a hand cursor. Below the tabs is a table with the following data:

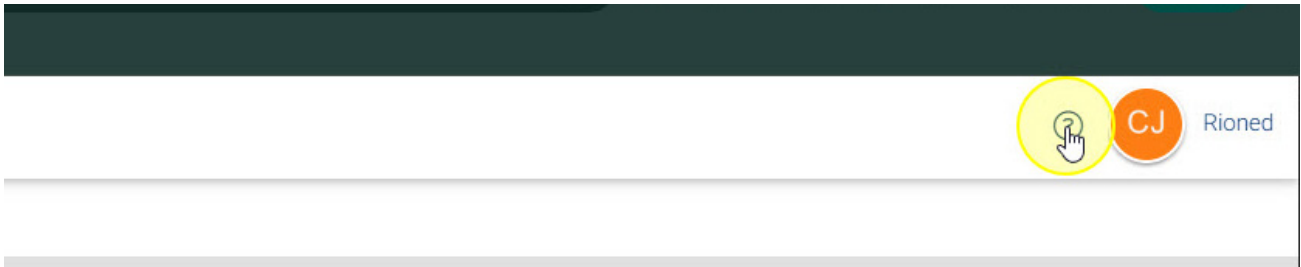
| | |
|---------------------|-----------------|
| Device ID | ICTPBG001673841 |
| Serial number | |
| Serial number or ID | ICTPBG001673841 |
| Serial Number | CJ 25502026708 |
| Order Number | SO-152599 |
| Type machine | CityJet |

- 10 **Inactive Status:** When the machine is turned off, the map will default to displaying your office or home base location.

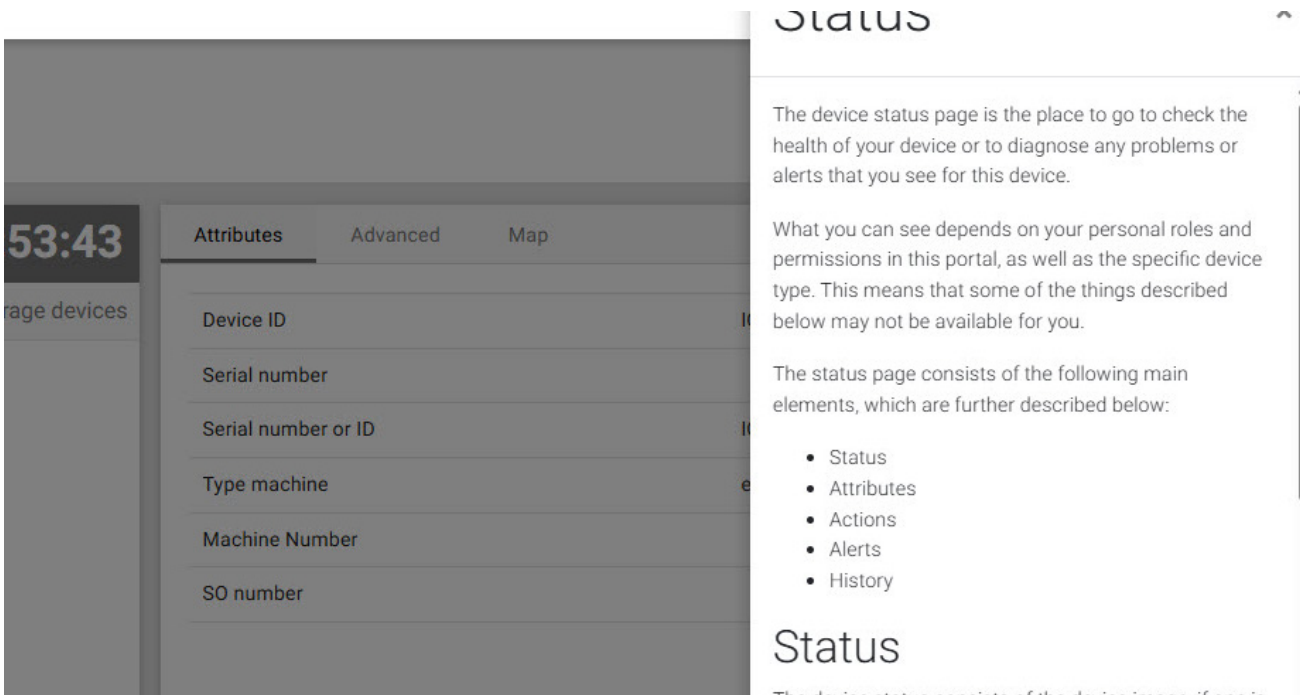


RioConnect - Help View

- 11 Click the Question Mark (?) icon located in the top-right corner of the screen.



- 12 RioConnect will automatically display contextual help based on exactly what you are viewing at that moment.



This is the fastest way to get detailed explanations for specific buttons or data points on your current dashboard.

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For more information or help get in contact with our support teams.

Postbus 5070
5004 EB Tilburg

Rioned UK Ltd
FreeFlow House

Centaurusweg 45
5015 TC Tilburg
The Netherlands
+31(0)13 547 91 00
info@rioned.com

Stephenson Way
Thetford, Norfolk, IP24 3RU
United Kingdom
+44 (0)1638 713800
sales@rioned.co.uk

